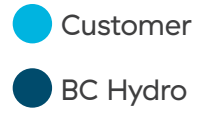


Powering your Project



The following steps outline the process for adding to or modifying your electrical connection for your new construction or renovation project.

1
Tell us about your request.

2
We'll confirm your project scope and tell you what we require.

3
Send us the requirements and a design deposit.

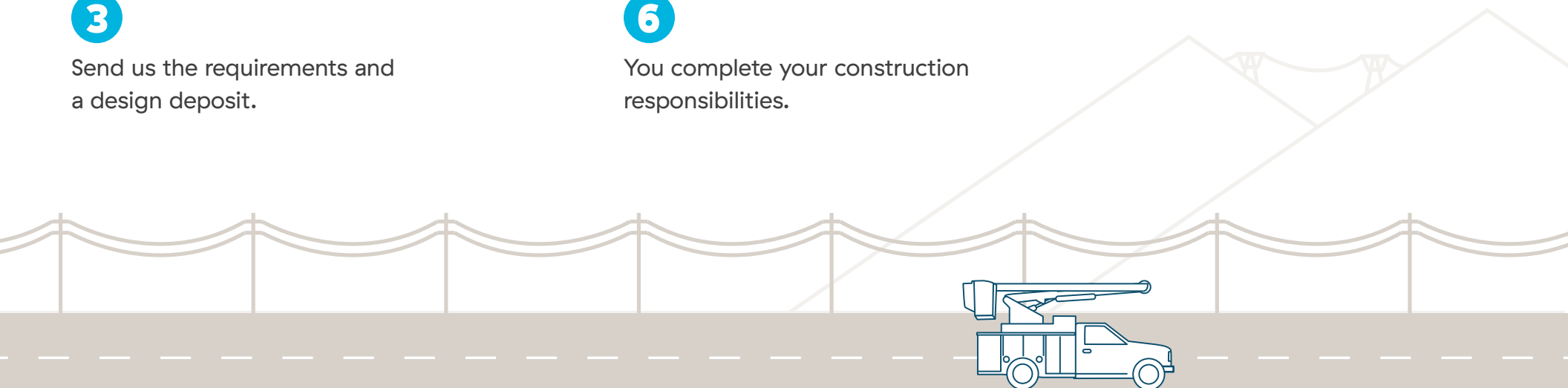
4
We'll design your project & provide you with an anticipated In Service Date.

5
You confirm the plan and send us payment.

6
You complete your construction responsibilities.

7
We complete our construction responsibilities.

8
Project Completion.



Powering Your Project

The following steps outline the process for adding to or modifying your electrical connection for your new construction or renovation project.

Step	Description
1	<p>Tell us about your request:</p> <ul style="list-style-type: none">○ For single residential projects, submit your electrical connection request online (click here).○ For multi-residential, commercial and industrial projects, call 1 877 520 1355.
2	<p>We'll confirm the project scope and tell you what we require:</p> <ul style="list-style-type: none">○ A Designer will contact you to discuss the scope of your project and support you through your project.○ We'll confirm what we require from you to start the design.
3	<p>You send us the requirements and the design deposit. If you are a developer, you have the choice of engaging a Customer Build Program Engineering Service Provider, independent of BC Hydro. For more information on Customer Build click here.</p>
4	<p>We'll design your project and provide you with a quote for services and an estimated In Service Date.</p>
5	<p>You confirm the plan and send us payment.</p>
6	<p>You complete your construction responsibilities:</p> <ul style="list-style-type: none">○ Your work may require inspection from BC Hydro to ensure it meets standards.
7	<p>We complete our construction responsibilities:</p> <ul style="list-style-type: none">○ We'll re-confirm the In Service Date based on when you completed your construction responsibilities.○ We'll construct the electrical infrastructure and energize your project.
8	<p>Your project is complete!</p>